# Change Request for the update of an External Code Set

Note: this document is to be completed by parties that request to either add new codes or clarify the definition of existing codes or replace existing codes by new one(s) or expire existing codes in one of the [*External Code Sets*](http://www.iso20022.org/external_code_list.page) used in ISO 20022 messages. All change requests conforming to this template that are received prior to the end of a quarter (31 March, 30 June, 30 September, 31 December) will be evaluated by the SEG and, if approved, incorporated in the following quarterly publication cycle of the External Code Sets (respectively, by end of May, August, November and February), unless otherwise specified by the SEG.

# Origin of the request:

## A.1 Contact person:

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| --- | --- |
| Name of the company, organization, group, initiative or community that submits the change request. | Payments Association of SA (PASA) |

Person that can be contacted for additional information on the request

|  |  |
| --- | --- |
| A.2.1. First name, Last name | Sean Mouton |
| A.2.2. Email address | sean.mouton@absa.africa |
| A.2.3. Telephone | +27 11 350 8114 |

## A.2 Sponsors:

If the submitter acts on behalf of or has gained support from other organisations, groups, initiatives or communities, these should be listed as sponsors.

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| --- | --- |
| Rapid Payments Technical Group |  |

# Description of the change request:

Specify the request type: creation of new code set, update of existing code set, deletion of existing code set.

For the creation of a new code set or for updating an existing code set, also complete the table in section H below. For the addition of new codes, all the details must be specified, including a proposed code, a proposed code name, a clear definition, and any other indications, such as an example or format to be published with the code set.

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| --- | --- |
| Request type: creation, update, deletion | To add new error codes to the ExternalCancellationReason1Code (Cancellation Reasons)and ExternalStatusReason1Code(Decline Reasons) |

# Related External Code Set:

For updating or deleting an existing code set, indicate the exact name of the code set as indicated in the [*External Code Sets*](http://www.iso20022.org/external_code_list.page)documents on iso20022.org. For creating a new code set, indicate a proposed name for the new code set.

A specific change request form must be completed for each code set to be updated.

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| |  |  |  | | --- | --- | --- | | **RQNR** | **Request not Recognised** | **Request not Recognised** | | **SNRD** | **ServiceNotRendered** | **Service not provided** |   To be included in ExternalStatusReason1Code table for decline reason codes.   |  |  |  | | --- | --- | --- | | **ECAG** | **ErrorCreditorAgent** | **Payee /Creditor cancel the RTP request due to error or adjustment agreement with Payer/Debtor.** | | **PPRC** | **PayeeParticipantRTPCancellation** | **Request to Pay cancellation initiated because the Payee is not in good standing.** |   To be included in ExternalCancellationReason1Code table for Cancellation reason codes. |

# Purpose of the change:

Background, business context, community of users interested by the change and expected benefits/savings.

This section must explain why the existing code set needs to be changed. The reason for the update may be a business reason (e.g., evolution of market practice, or creation of new financial instruments), a technical reason (e.g., automation of the business process, or switch from a batch to a real time process), a regulatory reason (introduction, generally mandatory, of new rule/law) or the extension of the user community (newly identified business requirements).

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| The requested error codes are added in the existing error code table.To have proper reason code to decline the Request To Pay Request by the Payer Participant and Cancel by the Payee Participant. These reasons are not available currently in the External Code list. These codes are agreed by the technical and business forum to include in the list. |

# Urgency of the request:

By default, valid change requests, subsequently approved by the SEG will be included in the following quarterly publication of External Code Sets, unless decided otherwise by the SEG.

If there is a need to have the new version of the related code set published earlier, the reason for the urgency and the expected consequences of a delay should be described here. Acceptance of such an unscheduled publication is subject to approval by the SEG.

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# Business examples:

Provide examples illustrating usage of the code set and indicate messages where the code set may be used.

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# SEG recommendation:

This section will be completed by the SEG in charge of the related External Code Set.

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| --- | --- | --- | --- |
| Accept | | X | Timing |
|  | | Next possible quarterly release | | X |
|  | | Urgent request | |  |

Comments:

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| --- | --- |
| Reject |  |

Reason for rejection:

# DESCRIPTION OF THE CHANGE REQUEST

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| --- | --- | --- | --- | --- | --- |
| Type | Code Value | Code Name | Code Definition | Replaced By | Additional Information |
| Addition | PPRC | PayeeParticipantRTPCancellation | Request to Pay cancellation initiated because the Payee is not in good standing. | NA | This will be used by the Payee Participant to cancel the Pain.013 request initiated by Payee Bank.  This will be added to the ExternalCancellationReason1Code table. |
| Addition | ECAG | ErrorCreditorAgent | Payee /Creditor cancel the RTP request due to error or adjustment agreement with Payer/Debtor. | NA | This will be used by the Payee Participant to cancel the Pain.013 request initiated by Payee Bank.  This will be added to the ExternalCancellationReason1Code table. |
| Addition | SNRD | ServiceNotRendered | The services are not yet rendered by the Payee Participant to to confirm the pain. | NA | This will be used by the Payer Participant to Decline the Pain.013 request initiated by Payee Bank.  This will be added to the ExternalStatusReason1Code table. |
| Addition | RQNR | Request not Recognized. | Payer didn’t recognize the request from Payee Participant, | NA | This will be used by the Payer Participant to Decline the Pain.013 request initiated by Payee Bank.  This will be added to the ExternalStatusReason1Code table. |
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