# Change Request for the update of an External Code Set

Note: this document is to be completed by parties that request to either add new codes or clarify the definition of existing codes or replace existing codes by new one(s) or expire existing codes in one of the [*External Code Sets*](http://www.iso20022.org/external_code_list.page) used in ISO 20022 messages. All change requests conforming to this template that are received prior to the end of a quarter (31 March, 30 June, 30 September, 31 December) will be evaluated by the SEG and, if approved, incorporated in the following quarterly publication cycle of the External Code Sets (respectively, by end of May, August, November and February), unless otherwise specified by the SEG.

# Origin of the request:

## A.1 Submitter:

|  |  |
| --- | --- |
| Name of the company, organization, group, initiative or community that submits the change request. | Barclays Bank |

## A.2 Contact person:

Person that can be contacted for additional information on the request

|  |  |
| --- | --- |
| A.2.1. First name, Last name | Chloe Jenkins |
| A.2.2. Email address | [Chloe.Jenkins@Barclays.com](mailto:Chloe.Jenkins@Barclays.com) |
| A.2.3. Telephone | 07856 935 803 |

## A.3 Sponsors:

If the submitter acts on behalf of or has gained support from other organisations, groups, initiatives or communities, these should be listed as sponsors.

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# Description of the change request:

Specify the request type: creation of new code set, update of existing code set, deletion of existing code set.

For the creation of a new code set or for updating an existing code set, also complete the table in section H below. For the addition of new codes, all the details must be specified, including a proposed code, a proposed code name, a clear definition, and any other indications, such as an example or format to be published with the code set.

|  |  |
| --- | --- |
| Request type: creation, update, deletion | Creation |

# Related External Code Set:

For updating or deleting an existing code set, indicate the exact name of the code set as indicated in the [*External Code Sets*](http://www.iso20022.org/external_code_list.page)documents on iso20022.org. For creating a new code set, indicate a proposed name for the new code set.

A specific change request form must be completed for each code set to be updated.

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| --- |
| External Status Reason – pacs.002  Return Reason Code – pacs.004 |

# Purpose of the change:

Background, business context, community of users interested by the change and expected benefits/savings.

This section must explain why the existing code set needs to be changed. The reason for the update may be a business reason (e.g., evolution of market practice, or creation of new financial instruments), a technical reason (e.g., automation of the business process, or switch from a batch to a real time process), a regulatory reason (introduction, generally mandatory, of new rule/law) or the extension of the user community (newly identified business requirements).

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| --- |
| Additional new code in both the ReturnReason1Code and StatusReason1Code |

# Urgency of the request:

By default, valid change requests, subsequently approved by the SEG will be included in the following quarterly publication of External Code Sets, unless decided otherwise by the SEG.

If there is a need to have the new version of the related code set published earlier, the reason for the urgency and the expected consequences of a delay should be described here. Acceptance of such an unscheduled publication is subject to approval by the SEG.

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| Next quarterly publication |

Business examples:

Provide examples illustrating usage of the code set and indicate messages where the code set may be used.

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| Following the receipt of a Credit Transfer with settlement method COVE, if the subsequent settlement is not received the instructed Agent will use a pacs.002 to reject the transaction with the proposed new DC02 Status Reason Code  Following an Institution receiving a FI to FI Settlement message with underlying customer credit transfer information present, they will await the receipt of the associated Customer Credit Transfer message, if this is not received, then they will return the funds using a pacs.004 with Return Reason DC04. |

# SEG recommendation:

This section will be completed by the SEG in charge of the related External Code Set.

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| --- | --- | --- | --- |
| Accept | | X | Timing |
|  | | Next possible quarterly release | | X |
|  | | Urgent request | |  |

Comments: Approved at the Payments SEG meeting on May, 9th, 2022.

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| Reject |  |

Reason for rejection:

# DESCRIPTION OF THE CHANGE REQUEST

StatusReason1Code

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Type | Code Value | Code Name | Code Definition | Replaced By | Additional Information |
| Addition Update Deletion | 4 char |  | Clear and concise definition. Repetition of the code name is not allowed. | Code value (if applicable) | Usage, use case(s) or any additional information useful for the usage of the code. |
| Addition | DC02 | SettlementNotReceived | Rejection of a payment due to covering FI settlement not being received. |  | Following the receipt of a Direct Credit Transfer with settlement method COVE, if the subsequent settlement is not received the instructed Agent will use a pacs.002 to reject the transaction with the proposed new DC02 Status Reason Code |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

ReturnReason1Code

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Type | Code Value | Code Name | Code Definition | Replaced By | Additional Information |
| Addition Update Deletion | 4 char |  | Clear and concise definition. Repetition of the code name is not allowed. | Code value (if applicable) | Usage, use case(s) or any additional information useful for the usage of the code. |
| Addition | DC04 | NoCustomerCredit TransferReceived | Return of Covering Settlement due to the underlying Credit Transfer details not being received. |  | Following an Institution receiving a FI to FI Settlement message with underlying customer credit transfer information present, they will await the receipt of the associated Customer Credit Transfer message, if this is not received, then they will return the funds using a pacs.004 with Return Reason DC04. |